

GAS CYLINDER CAMPAIGN TERMS AND CONDITIONS

1. Alexela's gas cylinder sales campaign "**Valmistu grillihooajaks!**" (hereinafter referred to as the **Campaign**) is organized by AS Alexela, Roseni 11, 10111 Tallinn (hereinafter referred to as the **Campaign Organizer**).
2. The campaigns runs **from 01.04 to 31.05.2024** (incl.) (hereinafter referred to as the **Campaign Period**).
3. The procedure for conducting the **Campaign** is established in these terms and conditions as well as in the conditions stated in the promotional and additional materials of the **Campaign**, which are mandatory for all participants in the **Campaign**.
4. All new and existing individual customers of Alexela (hereinafter **Campaign Participants**) who have purchased a 5 kg, 10 kg or 11 kg barbecue gas cylinder or an 11 kg or 17 kg household gas cylinder (hereinafter referred to as **Cylinder Gas or Cylinder**) or exchanged an empty cylinder for a filled one listed above for a filled one in Alexela's convenience stores during the **Campaign Period** and have registered the transaction in the My Alexela loyalty program will participate in the **Campaign**. The **Campaign** is not meant for legal entities.
5. Among the **Campaign Participants**, one gas stove and one gas grill (hereinafter the **Campaign Prize**) will be drawn using a random generator to two different **Campaign Participants**. The cost of the prize fund is **1,289 euros** (includes VAT). The images used in the campaign materials are illustrative.
6. **The Campaign Prizes** will be drawn on **on 7 June 2024**.
7. The winners of the **Campaign Prizes** will be contacted via the details (e-mail or phone number) provided by the **Customer** to the **Campaign Organizer** within 3 (three) working days, and the necessary details will be agreed upon personally with the winners (hereinafter referred to as the **Winner**). Customers who have joined the My Alexela loyalty program can check and change their contact details in the Alexela app or in the self-service environment (under Settings/My data).
8. If the **Winners** cannot be contacted for reasons beyond the control of the **Campaign Organizer** within 7 (seven) days after the draw, the **Campaign Organizer** has the right not to issue the **Prize** to the original **Prize Winner** and to draw a new **Winner** from among the **Campaign Participants**.
9. The **Campaign Organizer** has the right not to hand over the **Prizes** if the **Winners** do not meet the conditions of the **Campaign** established by the **Campaign Organizer**, the **Winners** have provided false information or if the **Winners** have not been able to be contacted within the time specified in the conditions.
10. Holders of AGR cards issued by the Alexela Group (including current or former employees of the Alexela Group and their family members who carry out transactions with an AGR card) cannot participate in the **Prize** draw of the **Campaign**.
11. When receiving the **Prize**, an identity document must be presented.
12. **Campaign Prize** draw **Winners'** first names together with the first letter of their last name will be published on Alexela's social media channels (Facebook, Instagram) on the day the draw takes place.

13. The **Winners** of the prize draw shall take a mood photo of themselves with the **Prize**, which will be published on Alexela's social media channels (Facebook, Instagram) after the draw.
14. **Prizes** will not be replaced by another type of prize at the **Winner's** request or paid out in cash.
15. By participating in the **Campaign**, **Campaign Participants** confirm that they have read and agree to the terms and conditions of the **Campaign**.
16. The **Campaign Organizer** has the unilateral right to change the terms and conditions of the **Campaign** for a good reason or to interrupt the **Campaign** and stop awarding prizes. The **Organizer** considers a valid reason to be a circumstance that the **Organizer** cannot influence and for which, based on the principle of reasonableness, it cannot be expected that it would have taken it into account at the time of announcing the **Campaign** or would have been able to avoid its later occurrence with reasonable efforts.
17. The **Campaign Organizer** shall not be responsible for possible damages to the **Winners** and/or third parties that may arise from receiving and using the **Prizes**.
18. All costs that the **Campaign Participants** may incur in connection with participation in the **Campaign** shall be borne by the **Campaign Participants**.
19. All claims related to the organization and/or execution of the **Campaign** must be sent in writing to the **Campaign Organizer's** address: AS Alexela, Roseni 11, 10111 Tallinn, with the keyword "**Campaign**", or to the e-mail address alexela@alexela.ee by **28 June 2024**. Claims will be resolved within 10 (ten) working days from the receipt of the respective claim.
20. In matters not regulated by the terms of the **Campaign**, the laws of the Republic of Estonia will be used. All disputes arising from the **Campaign** shall be resolved in accordance with the laws of the Republic of Estonia.